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| **Use Case Name:** | Create Price Watch |
| Related Requirements | Reserve Flight |
| Goal in Context | Create a price watch that will notify the customer if the price of a certain flight drops below a specific threshold |
| Preconditions | The customer has a customer profile  The customer has asked to reserve a flight The customer has been made a flight list  The customer has decided to opt out of a flight due to the price |
| Successful End Condition | A price watch is successfully created and will last 30 days or until the customer makes a reservation |
| Failed End Condition | A price watch is not created |
| Primary Actor(s) | Customer  Agent |
| Secondary Actor(s) |  |
| Trigger | Customer declines a reservation because of cost |

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| **Main Flow** | **Step** | **Action** |
|  | 1 | Customer declines reservation because of cost |
|  | 2 | Agent informs customer about price watches |
|  | 3 | Agent asks customer if they would like to place a price watch on the flight |
|  | 4 | Customer replies |
|  | 5 | Agent creates a price watch on the flight the customer is interested in reserving |
|  | 6 | A price watch is successfully created |
|  | 7 | End of procedure |
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| **Extensions** | **Step** | **Branching Action** |
|  | 4.A.1 | Customer replies that they would like a price watch |
|  | 4.A.2 | Go to Step 5 |
|  | 4.B.1 | Customer replies that they are not interested in creating a price watch |
|  | 4.B.2 | Go to Step 7 |
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